

# KEYHOUSE365 IT SPECIFICATION

## PC/LAPTOP & BROADBAND REQUIREMENTS

### PC/Laptop Requirements

**Processor:**

Core i5 3GHz or higher.

**Operating System:**

Windows 10/11 or (Check Microsoft for “End of Life” dates).

**Memory:**

Recommend Minimum of 16GB.

**Hard Disk Space:**

Ideally SSD - As per OS Requirements + 250GB.

**Display:**

SVGA Minimum 1024 x 768 with 100% screen display.

**Network Requirements:**

100MBS Network card with a 100MBS connection to database, file and print servers.

**Additional Software Requirements:**

Microsoft Office 365 fully supported – Versions currently supported by Microsoft (Check Microsoft for “End of Life” dates).

Office 2016 is supported provided the client is on the latest version of Keyhouse Framework (Minimum Version 5.7.1.1).

**Keyhouse Components:**

- Minimum of Microsoft .net 4.8, kept current with Windows Updates.
- Microsoft C++ runtime x86 2005.
- Microsoft Edge WebView2 Runtime Installer.
- SAP Crystal runtime 32-bit.
- Adobe Reader – latest version.

**Sound Card:**

Required for Digital Dictation.

**Additional Hardware Requirements:**

Label Printer (Option to print labels).

### Broadband Requirements

Users:	Download / Upload:
2 - 3 Users, Recommend	50 / 20 MBS
4 - 6 Users, Recommend	100 / 20 MBS
6 - 20 Users, Recommend	40 / 40 MBS dedicated line
20 - 50 Users, Recommend	80 / 80 MBS dedicated line
50 - 100 Users, Recommend	100 / 100 MBS dedicated line
>101 Users - please contact Keyhouse on +353 1 290 2222	

All the above should also have a ping rate of less than 10 - you can check this by completing a [speed test here](#). Please note this is an approximation based on line dedication.