CASE STUDY



Down to Earth about being in the cloud

Maurice Leahy Wade & Co. Solicitors is hoping to reach new heights with Keyhouse 365

Background

Maurice Leahy Wade & Co. Solicitors is based in Swords, Co. Dublin. The firm provides a wide range of cost-effective legal services and takes a very client-centered and professional approach to its work. The principal of the firm, Hilary O'Connor, can be found providing educational and legal tips and advice on Instagram. She has a keen focus on reaching her younger clients and is grasping digital marketing with both hands. We recently asked her about the firm's move into the cloud with Keyhouse 365.

Challenges

What were you looking to achieve with Keyhouse? "We had a problem with our server which was proving difficult and time-consuming to get sorted. We contacted Keyhouse for advice and they let us know about their cloud solution. It made total sense at the time as they could get us back up and running quickly and, financially, it meant we would be subscribing to a fixed monthly cost with no hidden surprises or running into server problems like running out of space, et cetera."

Result

How did the migration to the cloud go?

"Absolutely seamless with next to no disruption to day-to-day work. The first part of the migration required Keyhouse to migrate all our documents to the cloud which they did behind the scenes which has no impact on our work. Then everyone was shown how to log in using their own unique PINs."





"It will be useful to have access to my files from my phone to check things quickly on the go."

How did you team take to it? "No one really noticed – everyone was just delighted to be back in to the system. There is no difference essentially as the interface is exactly the same."

What do you think is the biggest advantage of being in the cloud? "The ease of access from anywhere, plus when you are working remotely you don't have to access the system through a VPN or RDP, there's just less clicking and entering passwords. There's also the reassurance that the backups are happening automatically, (which is) one less thing to worry about."

Tell me about the new Keyhouse app you are using as a part of Keyhouse 365? "I haven't downloaded the app yet but plan to now that we're in the cloud. It will be useful to have access to my files from my phone to check things quickly on the go."

Do you feel Keyhouse is future-proofing your investment? "Yes, they always seem to be looking ahead and the cloud opens up endless possibilities. I know, for example, that they have developed a new digital conveyancing platform now too."

What new innovation would you like to see from Keyhouse next? "Continue to add new functionality and keep their ear to the ground."

For more details, see **www.keyhouse.ie**







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