

By **your side** when you need us most.



Managed Service Days put Keyhouse experts at your side, when you need them, to give you whatever help you need. Tell us what the issues are or, after a simple technical and user audit, we'll identify exactly what's wrong and design a tailored program to fix it.

The Keyhouse on-site team will work with you to understand how your business works, identify the headaches and see what is required to get the most out of your investment. We will help you to resolve any blockages (IT Infrastructure related, business process, software or skill gaps related) to ensure that you can reap all of the benefits from your Keyhouse system.

We'll join your team for, say, one day a month or a half day a week to identify your needs and provide you with tailored, immediate solutions that will have a long-lasting impact on the productivity of your business. Our service day packages can be tailored to every need and budget.

We'll build the team around your needs, so it might include a resource to give on-site technical support, an accounts resource, a trainer or a workflow consultant. They're all highly skilled with a wide range of experience and are equipped to deal with whatever issues your firm is facing.

The benefits are clear: You will have unprecedented levels of Keyhouse expertise and quality of service. This will free up your staff to focus on their real work which is a much better use of their time and provides a better return on investment for the firm.

Your Keyhouse practice management system is a very sophisticated engine than can really drive your firm forward as a business. But to get the most from you investment, you must ensure it is implemented properly with all the necessary training.

Managed service days are essential to leveraging your investment, taking your firm to the next level and transforming your operation into a profit centre.

Key Features and Benefits

- Get more from your investment in Keyhouse
- Fixed, budget-friendly approach to system optimisation
- Programme structured to whatever you need – dedicated on-site technical support, advise on IT Infrastructure, training, implementation of new modules, workflow consultancy, report development, etc.
- Build the processes and automated tasks the way you need them to run your practice
- Better risk management through on-site presence
- Coaching on best practice