Get your head in the cloud

Keyhouse 365 is the next generation of Keyhouse practice and case management software for law firms and it's all based in the cloud. But that doesn't make it less robust – in fact, it's delivered on the world's most secure Microsoft-based cloud platform.

Launched in early 2020, Keyhouse clients have migrated by the dozen to Keyhouse 365. Their move to the cloud has been seamless with practically no disruption: they get the same great functionality and service they are used to with Keyhouse, and they get it non-stop.

We created this state-of-the-art practice and case management software for lawyers who want to work in a smart and secure environment anywhere, any time. Keyhouse 365 brings you the perfect mix of traditional practice meets innovative technology – all operated within a secure, personalised and familiar Microsoft Windows environment. There's very little need for training as you know our systems very well already (everything looks and feels just like your current Keyhouse application) which means migrating to the cloud couldn't be easier for your entire team.

Key features and benefits

- The easiest, safest, most familiar way to move your legal practice to the cloud

- It's business as usual for you but now everything will be accessible from just about anywhere all the time: your work, files and communications

- Very secure and robust Microsoft Azure platform operating securely from a dedicated Microsoft data centre and meeting all GDPR requirements

- Fixed cost, with no need for capital expenditure on upgrading, replacing or maintaining expensive servers and SQL licenses

- Your firm's information will be safe and secure thanks to built-in business continuity planning and automated system back-up

- Work anywhere approach keeps you prepared for any future crisis

- The same excellent support and service you like from Keyhouse

- This is just one more example of the new ideas, streamlined approach, great software and innovative technology Keyhouse is committed to bringing you
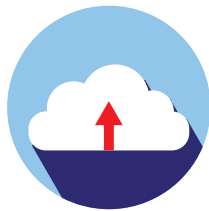
Keyhouse 365 FAQs

What is Keyhouse 365?

Keyhouse 365 uses Microsoft Azure which is a cloud computing platform and infrastructure, created by Microsoft, for building, deploying and managing applications and services through a global network of Microsoft-managed data centres. In essence, your entire Keyhouse database and documents will be in the cloud. This means you can access Keyhouse from anywhere you have internet.

What are the benefits of moving to the cloud?

➢ Fixed cost - no hidden surprises

➢ Seamless data migration - no business interruptions secure cloud solution

➢ Automated system back-up

➢ No need to buy, replace or even have a computer server

➢ No need for expensive SQL Licenses for your database

➢ Easily enables remote working from anywhere

➢ Intuitive user interface based on the Microsoft Office "look & feel"

➢ Minimal need for retraining for existing clients

➢ Accessible from anywhere

➢ Automatic updates - always on the latest software version

Is my data secure?

Yes, it is very secure and is protected behind firewalls and other security measures. Your data is more secure in the cloud as the cloud infrastructure is constantly being updated unlike an "on premise" system which very often are only updated a few times a year. Microsoft are at the forefront when it comes to protecting your data. Your data is secured on Microsoft Azure Cloud Platform, using the latest industry standard cyber security technology.

Where is my data located?

Your data is located in the Microsoft North Europe region (this is a data centre located in Dublin), complying with GDPR.

Is my data backed up?

Yes, Keyhouse as part of the Keyhouse 365 Cloud platform will regularly backup your data. We have a weekly, monthly and yearly backup of your data. The number of backups and frequency can be increased on request at an additional charge.

Can I get copy of my data?

Yes, as you are the owner of your data, a copy of it can be made available on request.

Is there any disruption going from Keyhouse on-premise to Keyhouse 365?

The migration is seamless, with minimal retraining, thus less downtime. Keyhouse will arrange for the upload of your data to the cloud outside of normal working hours to limit any disruption. Any down time will be scheduled well before any action is taken.

What changes, if any, will my staff have to make?

For the most part users in the office will not experience any difference. The are some minor changes to how documents are generated. This may require some changes to formatting of old template documents. Remote users will now have a ability to connect to Keyhouse from their laptop, mobile or tablet device. We will require the users to provide additional answers to security questions.

What is the minimum term of the Keyhouse 365 contract?

The Keyhouse 365 contract operates on an annual basis where it can either be renewed or terminated by both parties.

What speed will I require on my broadband line?

There is no specific answer to this question. It depends on the number of users and the amount of data being processed over the broadband line. A typical 10 user site would require a dedicated line with speeds of 20/30mbs upload and 30/50mbs download with a ping trace less than 10. To test your broadband line click here.

What happens if my broadband line goes down in the office?

The bad news is the office will lose the ability to access Keyhouse. The good news is you can now access the data from anywhere else that has an internet connection, including a mobile hotspot from a laptop with Keyhouse installed.

You will also continue to access your data from mobile apps over mobile 4G network. Depending on the number of users in your office you may want to consider a second backup line. You will need to ensure the backup line is provide on independent infrastructure.

Will the firm continue to require an on-premise server?

No, the Keyhouse database and documents will be on the Cloud instead of an "on-premise" server. There may be other applications or services that may require a server. We recommend you contact your IT supplier to assess this.

Is there any other costs associated with moving to the cloud?

If your broadband speed it not good enough to handle the volume of data Keyhouse, your IT provider can supply a remote desktop solution at an additional cost. This will provide virtual PC in the cloud as a service. This solution also removes the requirement to have high powered laptop/desktop locally. The local PC can be a very basic PC to connect to the virtual desktop.

I only have Keyhouse Accounts package, can I still move to the cloud?

Yes, existing clients can move their current SAM accounts package to the cloud. New clients can also avail of Keyhouse Cloud SAM accounts package; however, we normally encourage new clients to go for a fully integrated practice management and accounts system.